



# Porto



Workflow automation that replaces manual efforts with consistent, reusable, and efficient online processes

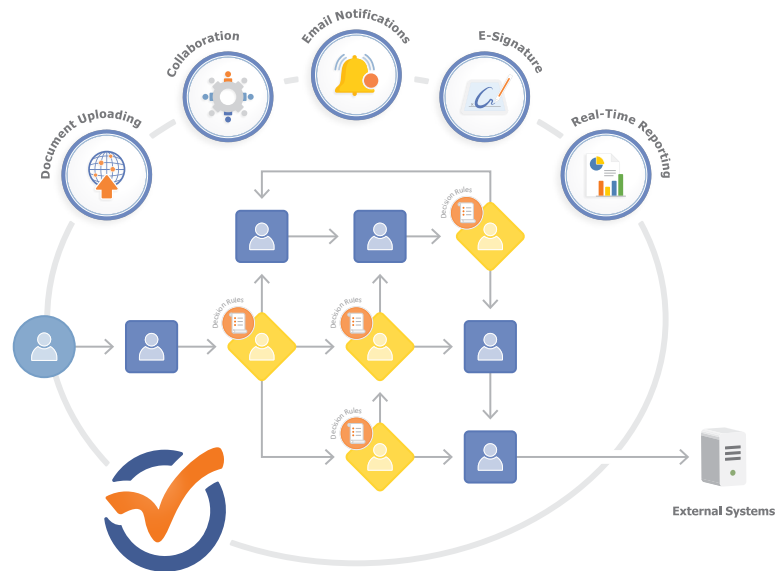
For government entities endeavoring to provide a transparent user experience with standardized workflows

## Product Overview

Task-specific workflow solution(s) for internal and external entity submissions (data entry, uploads, etc.) for Department review and/or an automated handoff to one or more existing internal systems. Improves quality, speed, and user satisfaction.

## Business Level Benefits

- Improving collaboration and communication
- Reducing errors and eliminating redundant tasks
- Increasing productivity
- Streamlining and automating tasks
- Improving the customer experience
- Improving time management



## Features

### Functionality

Allow internal/external users to provide information in predefined workflows including upload of documents and providing e-signatures

### Flexibility

Ability to constantly add new features such as content management, analytics and reporting, and search navigation

### Focus

Deliver a one-stop customer interaction experience on mobile and web

## FARO Differentiators for Government

You can count on FARO's Solutions to support customer confidence in IT execution:

- Pre-Engineered Solutions – We removed the “some assembly required” issues with low risk, proven solutions, that reduce delays in implementation
- Customer Site or Cloud Friendly – FARO works with any FedRAMP Moderate Public Cloud
- Team Support – We are integrated, with named resources that align as an extension of your existing team
- Deployment Support – Fully managed or shared responsibility
- Compliance Support – Unlike other vendors, FARO is at your side with NIST, FIPS, HIPAA, and State-specific compliance and audit tasks
- 24x7 Support – Our team is providing “around the clock” support including night and weekend deployments with your teams or on behalf of your teams
- Engineering Support – Connecting and supporting defined solutions in a complicated ecosystem of your environment

## Compatability Model

Porto can be integrated with numerous popular products including:

- SimpliGov
- Power Apps
- Dynamics
- Trello
- Nintex
- Appian
- Pega
- ServiceNow
- OutSystems
- Salesforce